

Conrad Mollenhauer GmbH · Weichselstraße 27 · 36043 Fulda/Germany

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Retailers

date: 15th September 2026
contact person: Berthold Mollenhauer
direct extension: -19
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Important Notice: Our products are not available for sale
"Recorder Antikondens" (Item No. 6138) and
"Recorder maintenance kit" (Item No. 6132)
– Request to Immediately Cease Distribution and Return the Products

Dear Retailers,

As part of a routine update of our safety data sheets, we have determined that a substance contained in our product "Antikondens" (nonylphenol, ethoxylated – CAS No. 9016-45-9) is now subject to authorization in the European Union pursuant to Article 56(1) of the REACH Regulation (EC) No. 1907/2006 due to its environmentally hazardous properties, and for this reason, the product may not be placed on the market or used. This also affects our care set, since it contains a bottle of this product.

Given that violations of this prohibition may be subject to criminal penalties under Section 27b(1)(4) of the Chemicals Act, and that this may affect not only us as the distributor but also you as a retailer, we hereby request and require **that you cease the distribution of our products Recorder Antikondens (Item No. 6138) and the Recorder maintenance kit (Item No. 6132) effective immediately, and to remove all copies still in your inventory from sale and return them to us in their entirety within 14 days of receiving this letter.**

When returning the item, please include the subject line "Return of Recorder Antikondens 90-26."

We will, of course, refund the purchase price you paid for the returned products, as well as the shipping costs you incurred for the return.

The refund will be issued within 14 days of receiving the returned item to the bank account we have on file or the one you have provided.

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As a precautionary measure, we would like to point out that the substance in question poses no health risks and that the information regarding the product's classification and labeling contained in the previous safety data sheets remains unchanged.

If you have any questions regarding this letter, the return process, or a refund, please do not hesitate to contact us at any time.

Please contact your representative on our sales team regarding this matter.

We would ask that you confirm receipt of this email by sending a brief reply, keeping the subject line the same.

We regret any inconvenience caused by this matter and would like to thank you for your understanding and for your prompt cooperation, which is also in your own legal interest.

Sincerely,

A handwritten signature in blue ink, appearing to read 'B. Mollenhauer'.

Berthold Mollenhauer, Managing Director

Conrad Mollenhauer GmbH